



Singapore Shipping Association

Ref: SSA/039/10/EML

4 March 2010

To: All SSA Members

INTERNET MARINE ORDERING SYSTEM – PHASE 2

Please be informed that PSA Marine Pte Ltd has issued a circular dated 4 March 2010 on the Internet Marine Ordering System (IMOS).

Members are invited to note that PSA Marine will implement Phase 2 of the IMOS with effect from 1 April 2010.

Under Phase 2, IMOS can be accessed through **smartphones**. This is in addition to access through desktop computers, laptops, and netbooks made available under Phase 1.

To enable users to familiarize themselves with the use of smartphones to access IMOS, a one-month grace period will be provided.

For additional information, a copy of the PSA Marine circular is attached.

Any queries relating to the PSA Marine circular should be directed to PSA Marine through email: imosystem@psa.com.sg.

Best regards,

Dhini Purnamasari
Executive Officer



PSA MARINE CIRCULAR

4 March 2010

INTERNET MARINE ORDERING SYSTEM (IMOS)

PHASE 2 - ACCESS THROUGH SMARTPHONES

1 We refer to our circulars of 27th Aug 09 and 16th Jun 09 on the implementation of the Internet Marine Ordering System (IMOS).

Phase 1

2 Phase 1 of IMOS was implemented in 2009 with access to the system through desktop computers, laptops and net books.

3 Following feedback from customers that accessibility to IMOS through desktop computers, laptops and net books could be a problem **after hours***, we had, in our circular dated 27th Aug 09, stated that we will:

- Look into making IMOS accessible through smartphones as a Phase 2 development; and
- Until IMOS is accessible through smartphones, waive the \$15 charge for orders and amendments not made electronically after hours.

Phase 2

4 IMOS has now been enhanced for access through smartphones.

5 With effect from 1st April 10, on a 24/7 basis, all customers can access IMOS through smartphones, in addition to access through desktop computers, laptops and net books.

6 If customers wish to use this mode, we advise them to familiarize themselves with access to IMOS through smartphones.

7 Please visit our website www.psamarine.com for further information on IMOS access through smartphones.

Implementation

8 Although Phase 2 of IMOS will be available from 1st April 10, a one month grace period will be extended to customers who wish to use smartphones to familiarize themselves with the system.

9 Please note that with effect from 1st May 10:

- (i) The waiver of the charge for orders or amendments not made electronically after hours will cease.
- (ii) As all information is readily available in IMOS, the current practice of SMS alerts without charge will cease. However, for those who still prefer to receive SMS alerts, there will be an option to elect for SMS alerts for which there will be a charge of fifty cents for each SMS alert

10 If you need any clarification please address to the following e-mail: imosystem@psa.com.sg and we will respond within 2 business days.

***after hours** – Weekdays 1801 hrs-0759 hrs; Saturdays & Sundays; and Public Holidays.



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