



SWIRE EMERGENCY RESPONSE

Training Courses 2020

Swire Emergency Response (SER) provides an extensive range of published and client specific training courses.



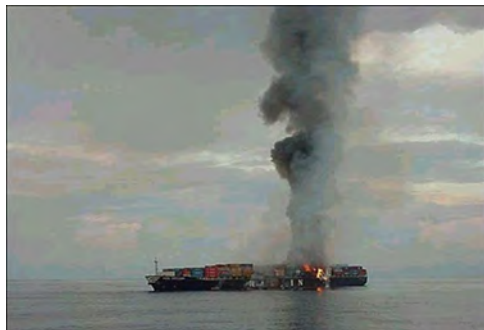
SER is a Nautical Institute (NI) accredited training provider. We offer high quality, specialised incident management and emergency response training which can be delivered onsite or at the Swire Marine Training Centre (SMTTC), Swire Pacific Offshore (SPO)'s flagship training centre located in Singapore.

Our trainers are recognised experts in their respective fields, equipped with extensive experience in responding to and managing incidents on a global basis.

Standard training courses and customisable training programmes include:

- IMO Equivalent Level 0 - 3 Oil Spill Response
- Emergency Response and Crisis Management
- Incident Command System (ICS100, 200, 300)
- HAZMAT Response and HAZWOPER Hazardous Waste Operators
- HNS Response and Management
- Media Response
- Aerial Surveillance
- Vessel Handling in Spill Response
- Evidence Gathering
- Incident Management
- Security
- Relative Response
- Switchboard Response

OPRC LEVEL 0 (IMO Level 0 equivalent) Oil Spill Response Training - 1 Day



Course Overview

The OPRC / IMO Level Zero, Introduction to Oil Spill Response, training course has been developed and designed to be conducted as an intensive one-day course with a combination of formal classroom sessions and table top exercises.



Course Outline

- Introduction to oil spills
- Origins, fates and effects of oil
- Impacts of oil spills
- Environmental implications
- International conventions
- Contingency planning
- Response health, safety and welfare
- Hazard identification
- Response strategies
- Shoreline clean up
- Waste management
- Termination of operations

Target Audience

The course is aimed at personnel who may have a limited or basic involvement in an oil spill response operation, in either a support role or in a peripheral role, where a basic understanding of the concepts of spill response is required.

Course Duration

1 day

Certification

Accreditation by The Nautical Institute, valid for 3 years.

Swire Emergency Response
response@swirespo.com

Singapore
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#15-01 The Concourse
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Tel: +65 6309 3600

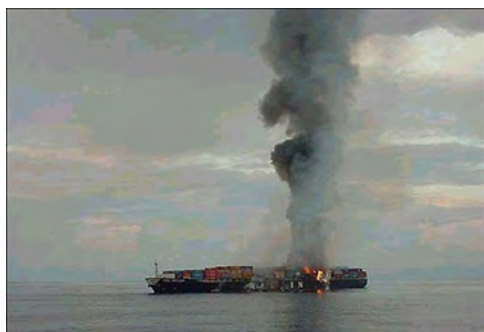
24-hour Emergency Call Out Singapore
Contact No:
+65 6309 3699

Dubai
3rd Floor, Office Block "B", Mazaya Centre
Sheikh Zayed Road (After 1st Interchange)
Dubai, United Arab Emirates
Tel: +971 4 304 6100

24-hour Emergency Call Out Dubai
Contact No:
+44 1235 836060



OPRC LEVEL 1 (IMO Level 1 equivalent) Oil Spill Response Training - 3 Days



Course Overview

The course aims to provide participants who will have an operational involvement in an oil spill incident, in a field environment. The course will also highlight common challenges faced during a major spill.

Participants will learn the importance of working safely and effectively during an oil spill incident and how to prevent causing additional environmental damage as a result of the response operations.

Course Outline

- Background to oil spills
- Oil Spill Fate and Effects
- Spill evaluation
- Legal considerations
- Environmental implications
- Safety
- Containment and recovery equipment
- Shoreline assessments
- Equipment demonstration and deployment
- Waste management
- Use of dispersant
- 9 steps to spill management
- Issuance of press releases and media management
- Spill prevention



Target Audience

Senior representatives of all parties involved in the national contingency plan, or anyone who could be involved in a significant Tier 2/3 event as a member of the Incident Management Team.

Course Duration

3 days

Certification

Accreditation by The Nautical Institute, valid for 3 years.

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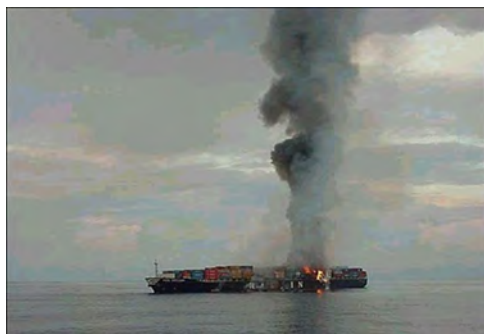
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OPRC LEVEL 2 (IMO Level 2 equivalent) Oil Spill Response Training - 4 Days



Course Overview

The course aims to provide participants with a better understanding of the roles and responsibilities of senior personnel in the management of oil spills that are of national significance. The course will also highlight common challenges faced during a major spill.

Participants will learn the importance of working together to identify issues through discussions with specialists and how to develop a process for a national coordinated/integrated response to manage a major spill.

Course Outline

- Origins, fates and effects of oil
- Contingency planning
- Spill evaluation
- Legal considerations
- Environmental implications
- Safety
- Containment and recovery equipment
- Shoreline assessments
- Equipment demonstration and deployment
- Waste management
- Use of dispersant
- 9 steps to spill management
- Issuance of press releases and media management
- Spill prevention

Target Audience

Senior representatives of all parties involved in the national contingency plan, or anyone who could be involved in a significant Tier 2/3 event as a member of the Incident Management Team.

Course Duration

4 days

Certification

Accreditation by The Nautical Institute, valid for 3 years.

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OPRC LEVEL 3 (IMO Level 3 equivalent) Oil Spill Response Training - 3 Days



Course Overview

The course aims to provide participants with a better understanding of the roles and responsibilities of senior personnel in the management of oil spills that are of national significance. The course will also highlight common challenges faced during a major spill.

Participants will learn the importance of working together to identify issues through discussions with specialists and how to develop a process for a national coordinated/integrated response to manage a major spill.

Course Outline

- Origins, fates and effects of oil
- Contingency planning
- Spill evaluation
- Legal considerations
- Environmental implications
- Safety
- Containment and recovery equipment
- Shoreline assessments
- Equipment demonstration and deployment
- Waste management
- Use of dispersant
- 9 steps to spill management
- Issuance of press releases and media management
- Spill prevention



Target Audience

Senior representatives of all parties involved in the national contingency plan, or anyone who could be involved in a significant Tier 2/3 event as a member of the Incident Management Team.

Course Duration

3 days

Certification

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Introduction to Crisis Management - 1 Day



Course Overview

This course provides a high-level overview of the various aspects of managing a crisis through the various phases, including the importance of pre planning and the all-important return to normality.

The course introduces the organization and make up of an effective Crisis Management Team, in addition to introducing the qualities required to make effective members of a Crisis Management Team.

Course Outline

- Crisis management introduction
- Crisis management phases
- Crisis prevention
- Planning and preparedness
- Crisis management process
- Crisis management team
- Crisis leadership
- Crisis communications
- Crisis recovery

Throughout the course, relevant examples and case histories will be cited and group discussion between the instructors and delegates encouraged.

Target Audience

This course provides delegates whose role may involve them supporting an organisation's Crisis Management Team or those who have an interest in how organisations identify and respond to crises and how their Crisis Management Team functions.

Course Duration

1 day

Certification

A Swire Emergency Response certificate of attendance will be presented to delegates upon completion of the course.

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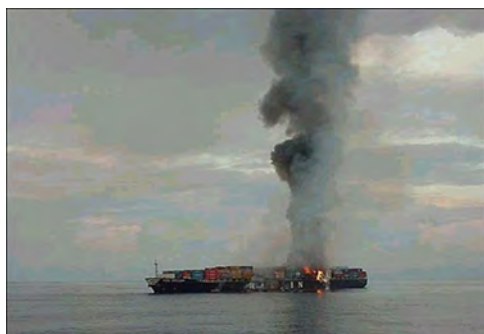
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Emergency Response and Crisis Management - 3 Days



Course Overview

This course addresses the difference between an Emergency Response and a Crisis and how these can be effectively managed. The course focuses on the important relationship between an Emergency management Team and Crisis Management Team within an organisation.

The course guides delegates through the processes of managing emergencies and crises and looks at team make-up and the leadership of these teams. Human factors and relative response are looked at in detail as well as well as media and social media response.

Course Outline



- Crisis management introduction
- Crisis management phases
- ER and CM planning and preparedness
- Emergency response processes
- Crisis management process
- ER / CM teams
- Emergency and crisis leadership
- Stakeholder analysis
- Identification of issues
- Human factors in ER / CM
- Evidence gathering
- Business continuity planning
- Disaster recovery
- Termination and recovery
- Relative response
- Crisis communications
- Media relations
- Case studies

The course is delivered using a variety of methods including presentations, videos and table top exercises. Throughout the course, relevant examples and case studies will be cited and group discussion between the instructors and delegates encouraged.

Target Audience

This course is for personnel who will form part of their organisation's Emergency Response or Crisis Management Team or be part of the support of these teams.

Course Duration

3 days

Certification

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Dates and Locations of Training Courses 2020

Course	Location	Dates
OPRC Level 3 (IMO Level 3 Equivalent)	Singapore	2 – 4 March
Emergency Response and Crisis Management	Singapore	6 – 8 April
Introduction to Crisis Management	Singapore	9 April
Introduction to Crisis Management	Dubai	3 May
Emergency Response and Crisis Management	Dubai	4 – 6 May
OPRC Level 3 (IMO Level 3 Equivalent)	Dubai	10 – 12 May
OPRC Level 3 (IMO Level 3 Equivalent)	Singapore	15 – 17 June
Emergency Response and Crisis Management	Singapore	16 – 18 June
OPRC Level 0 (IMO Level 0 Equivalent)	Singapore	18 June
Introduction to Crisis Management	Singapore	14 September
Emergency Response and Crisis Management	Singapore	15 – 17 September
Introduction to Crisis Management	Dubai	4 October
Emergency Response and Crisis Management	Dubai	5 – 7 October
OPRC Level 3 (IMO Level 3 Equivalent)	Dubai	11 – 13 October
OPRC Level 3 (IMO Level 3 Equivalent)	Singapore	23 – 25 November
Introduction to Crisis Management	Singapore	24 November
Emergency Response and Crisis Management	Singapore	25 – 27 November

Dates in Hong Kong and Port Moresby, Papua New Guinea (PNG), to be announced for:

OPRC Level 3, Emergency Response and Crisis Management and Introduction to Crisis Management

For more information on any course or to register as a delegate, please email:

response@swirespo.com