

Ref: SSA/099/19/EML

15 August 2019

To: All SSA Members

PSA MARINE PILOTAGE SERVICE LEVELS: JULY 2019

As part of PSAM's efforts in providing greater transparency to SSA members with regards to its pilotage service level, PSAM will be providing monthly updates to all SSA Members.

In this regard, PSAM has provided the following update for July 2019

July 2019	MPA'S TARGET : 90% WITHIN 30 MINS FROM SERVICE REQUIRED TIME (SRT)
PSAM'S PERFORMANCE	96.2%
TOTAL NUMBER OF PILOTED JOBS	13,718

Thank you and best regards,

Siti Noraini Zaini
Executive Officer